REVENUE CYCLE MANAGEMENT

SNBilling

SNBilling, our revenue cycle management service, is one component of our complete end-to-end revenue cycle solution offering. By combining our proprietary web-based ASC software technology with our dedicated team of experienced professionals, we provide strategic, customized revenue cycle management programs for ambulatory surgery centers. Minimize claims rejections, accelerate slow revenue cycles, and eliminate revenue leakage and bad debt while making data-driven decisions to streamline your business office and maximize your profitability.

COMPLETE REVENUE CYCLE SOLUTIONS

SNChart provides the highest quality transcriptions with the industry leading turnaround time. We offer a simple, web-based transcription management tool and dedicated Account Managers for assistance.

SNCoder, our proprietary technology, alerts our expert, CPC-certified coding team of any documentation changes that may affect reimbursement. Coding audits and next day coding service are provided for SNChart clients.

SNBilling manages all aspects of the claim submission process from coding through adjudication to payment and collections. We interface with all practice management systems to ensure end-to-end data integrity. Our expert team has extensive experience with all payer models and stays on top of the latest payer policies and changing government regulations. Utilizing premier RCM technology, we ensure a 98% + first submission clean claim rate speeding reimbursement and reducing AR days.

AR Management All payments are received and posted electronically back into your practice management system. We manage credit balances and refunds and provide billing and cash reconciliations. Our team ensures contracted case payment accuracy and appeals out-of-network cases for maximum reimbursement.

Collections We provide complete collection services and collection agency referrals. We also work tirelessly to reduce revenue leakage and outstanding receivables and eliminate bad debt write-off.

Managed Care Contracting Our team analyzes contract rates and language to ensure the highest profitability in the market. Maximize your contracts by partnering with us to identify key negotiation strategies and assist with your negotiations.

Reporting We utilize the best Business Intelligence (BI) Analytics to identify your facility's trends. Non-profitable & non-payable cases and denial trends are identified in order to drive operational efficiencies and increase profits. Monthly reporting packages are included.

Surgical Notes

SNBilling

SNBILLING TEAM STRUCTURE & CONCIERGE LEVEL SERVICES

SNBilling differentiates itself from other companies by using small dedicated teams that provide focused customer service. Our model ensures you have the same U.S. based team members working your accounts from beginning to end. Our Account Managers work hand in hand with the client and their team to make sure all aspects of the process are streamlined. They are responsible for ensuring that cases don't slip through the cracks and are worked timely and aggressively.

We function as an extension of your business office to maximize reimbursement and ensure patient satisfaction.

» 100% U.S. based certified teams have extensive ASC revenue cycle experience
» Proficient with all payer types including: In-Network, Out-of-Network, Auto/PI, Workers' Compensation, Medicare, and Medicaid
» Broad knowledge of all ASC specialties
» Skilled with all practice management systems and revenue cycle tools
» Expert, consultative Managed Care Contracting

ACCESSIBILITY, ACCOUNTABILITY & TRANSPARENCY

SNBilling revenue cycle teams are led by our SNBilling Managers. The cohesive structure allows us to communicate effectively and respond quickly to ensure accuracy, timeliness, and effectiveness.

SNBilling Managers…

» handle only a few clients at one time providing personalized service
» are your primary point of contact for all of your needs eliminating multiple contacts
» oversee all steps in the revenue cycle processes to easily address any questions
» work directly with all team members, including: Transcription, Coding, Billing, AR Management, Payment Posting, Patient Collections
» prepare all of your monthly reporting

**About
Surgical Notes**

Surgical Notes is a healthcare IT company dedicated to developing cutting-edge, innovative revenue cycle solutions for the ambulatory surgery center industry. By assimilating Surgical Notes products and services, ASCs have access to an enterprise revenue cycle solution geared toward maximizing profitability, physician disbursements, and business office efficiency.

To learn how SNBilling will accelerate your revenue cycle, call (800) 459-5616, email sales@surgicalnotes.com, or visit www.surgicalnotes.com.

3100 Monticello Ave., Suite 450, Dallas, TX 75205
P: 800.459.5616 **F:** 214.987.9013 | www.surgicalnotes.com | sales@surgicalnotes.com

Surgical Notes